



## Duty of Candour Annual Report

### Zen2skin Aesthetics Ltd

Reporting Period: 1 January 2025 – 31 December 2025

#### 1. Introduction

This Duty of Candour Annual Report is published in accordance with the Health (Tobacco, Nicotine etc. and Care) (Scotland) Act 2016 and the Duty of Candour Procedure (Scotland) Regulations 2018. Zen2skin Aesthetics Ltd is committed to providing safe, effective and person-centred aesthetic treatments, underpinned by a culture of openness, transparency and continuous improvement.

#### 2. About Zen2skin Aesthetics Ltd

Service Name:	Zen2skin Aesthetics Ltd
Service Type:	Non-surgical aesthetics and skin health treatments
Location:	Polmont, Falkirk
Reporting Period:	1 January 2025 – 31 December 2025

#### 3. Duty of Candour Incidents

During the reporting period 1 January 2025 to 31 December 2025, Zen2skin Aesthetics Ltd did not identify or record any Duty of Candour notifiable incidents. No unintended or unexpected incidents occurred that resulted in harm meeting the statutory threshold, and therefore no Duty of Candour procedures were triggered.

#### 4. Learning and Improvement

Although no Duty of Candour incidents occurred during this reporting period, Zen2skin Aesthetics Ltd remains committed to continuous learning and service improvement.

#### 5. Support for Staff and Patients

Clear procedures are in place to support both patients and staff should an adverse event ever occur, ensuring openness, support, and learning.

#### 6. Approval and Sign-Off

**Name:** Chris Dickson

**Position:** Director

**Organisation:** Zen2skin Aesthetics Ltd

**Date:** 31 December 2025

Signed